



DC Access Privacy Policy

DC Access's priority is to make your experience on the Internet as enjoyable and rewarding as possible; subscriber privacy is very important to us. We want subscribers to use the Internet's vast array of information, tools, and opportunities with complete confidence, while knowing that subscriber privacy interests are secure.

This DC Access Privacy Policy explains how information is collected from subscribers of DC Access Wireless Internet Access Service, DC Access Web Hosting Service, and DC Access Installation Services Agreement (the "Services"); how the information collected is used; and the available options to subscribers concerning the collection and use of such information. As such, we encourage subscribers to read this Privacy Policy carefully.

1. Collection and Use of Information

DC Access collects personal information from subscribers during the registration process which is necessary to fully manage each subscriber's account, such as billing and collections. Subscribers are asked to provide certain information when signing up for our Services such as name, address, telephone number, billing information, and the type of personal computer being used to access the Services. Additionally, DC Access may collect consumer data such as zip code, demographics and other publicly available information from third-parties to provide product and service offers to better serve its subscribers.

We use registration information to contact subscribers in a variety of ways. We may send subscribers offers through email, phone or regular mail of DC Access products and services or offers on behalf of selected affiliates. Unless expressly stated otherwise, subscriber personal information will never be sold to any company, nor will it be shared with third parties.

2. Voluntary Information

Where information is solicited for the purpose of making an online purchase or to register to receive materials, subscribers may be asked to provide contact information, such as name, address, email address, phone number, and credit/debit card information. Additionally, if subscribers complete an order for someone else, such as an online gift order sent directly to a recipient, they may be asked to provide information about the recipient. DC Access has no control over third-party websites and their use of any personal information subscribers provide.



DC Access may gather information through online surveys and promotions with select advertisers and may use this information to deliver tailored advertisements to specific audiences, based off the information collected. DC Access does not share personal information about its subscribers with these advertisers. The information collected through surveys or preference pages is primarily used to provide a customized experience for Subscribers.

Certain geographic location information may be monitored from usage of DC Access Services for statistical purposes to improve DC Access products and services. The purpose of monitoring such data is to manage DC Access networks and systems more efficiently.

Additionally, DC Access policy is not to use or share any personal information in ways unrelated to the ones described above without also providing an opportunity to opt out or otherwise prohibit such unrelated uses. However, DC Access may disclose personal information or information regarding use of the Services if, for any reason, in its sole discretion, DC Access believes that it is reasonable to do so, including: to satisfy laws, regulations or other legal requests for such information; to disclose information that is necessary to identify, contact or bring legal action against someone who may be violating our Acceptable Use Policy or other policies; to operate the Services properly; or to protect our Services, our employees or our Members.

3. DC Access Use of Cookies

A cookie is a small data file that can be placed on your hard drive when a subscriber visits certain websites to gather, retain, and sometimes track information for statistical purposes, primarily to improve DC Access products and services. A cookie file can contain specific information, such as a Subscriber ID, that will save user settings and provide customizable and personalized services.

Be aware that visiting non-DC Access websites, where subscribers are prompted to log in or that are customizable, may require subscribers to accept cookies. Advertisers may also use their own cookies. DC Access does not control use of these cookies and expressly disclaim responsibility for information collected through them.

To prevent web cookies from being placed on subscriber computers, subscribers should customize their systems to refuse to accept web cookies, understanding that without cookies a website may not properly operate.



4. Commitment to Children's Privacy

In compliance with the Children's Online Privacy Protection Act of 1998 and other applicable laws, DC Access requires each subscriber to be 18 to use the Services. DC Access does not attempt to ask or collect information from any person under the age of 18. DC Access recommends that children ask a parent for permission before accessing the Services or sending any personal information anywhere using the Internet.

5. Commitment to Data Security

Each DC Access account is protected by a unique Subscriber Identification and passwords issued to the subscriber and should be kept confidential. Although it is impossible to completely eliminate the risk of disclosure, DC Access has internal safeguards to reduce the likelihood of accidental disclosure of and/or unintended access to personal information.

While reasonable measures are in place to protect the loss, misuse, and alteration of the information under our control, DC Access cannot guarantee that the security measures will prevent third-parties from illegally obtaining this information. Third parties are under no obligation to comply with this privacy policy with respect to the information that subscribers provide. Subscribers should exercise caution when deciding to disclose personal information in these areas.

6. Revisions to DC Access Privacy Policy

DC Access reserves the right to revise, amend, or modify this policy and our other policies and agreements at any time and in any manner. By continuing to use this Service subscribers agree to and accept any and all changes to this DC Access Privacy Policy, the latest version of which is posted on the DC Access website.