

Nationwide Rollout Announcement

April 2, 2002

In an effort to serve our customers better, DC Access is pleased to announce a partnership with a national telecommunications carrier. Through this partnership DC Access is now able to provide dial-up Internet access throughout the United States. There will be more lines covering the DC metro area and you will be able to use local numbers to access the Internet even when you travel.

In order to make this change, the number (either 240-633-0012 or 571-625-0012) that you currently dial is replaced by the following local DC metro area numbers. During this transition, there may be a temporary interruption of service in the italicized numbers. The numbers in bold will be available throughout this time.

DC:

202-521-9481

202-517-5599

202-318-5599

MD:

240-229-9481 Waldorf, MD

240-232-9481 Bowie/Glen Dale, MD

240-273-9481 Oxon Hill, MD

240-638-9481 Silver Spring, MD

240-744-9481 Bethesda, MD

VA:

703-621-9481 Fairfax-Vienna, VA

703-637-9481 Falls Church-McLean, VA

703-651-9481 Dulles, VA

703-673-9481 Herndon, VA

703-740-9481 Alexandria, VA

PLEASE NOTE: You must now use the "@dcaccess.net" with your user ID. For example, if your user name is "bob", you would now use "bob@dcaccess.net." You can find detailed instructions on changing your dial up settings on the DC Access website: www.dcaccess.net/welcome/welcome.htm

At any time you may access the DC Access website to lookup the DC Access dial-in numbers: www.dcaccess.net/dial/

We are delighted to continue to offer top quality local ISP services at prices that are significantly less than many larger providers while expanding services and increasing access for current and new DC Access users. Thank you very much for your support.

Please do not hesitate to call our customer service line at (202) 546-5898 if you have any questions or need assistance.

Sincerely,
Matt Wade
DC Access